Interfolio Faculty Annual Performance Review Unit Administrator & Case Manager Training *January 13, 2025*



Interfolio's

 Interfolio Review, Promotion & Tenure (RPT) is an online platform for carrying out formal faculty reviews in a shared governance context, built to help academic institutions ensure that these processes are transparent, equitable, efficient, and well-documented.

Interfolio's Sign In (www.Interfolio.com)

Sign In

Sign in with email	Or sign in with:
Email *	Partner Institution
Enter Email	
Password *	G Google
Enter Password	
Sign In	

https://www.umassmed.edu/ofa/academic/faculty-reviews/apr/interfolio-resources-for-faculty/

Tips, Guidelines and Recommendations:

- **Chrome is the browser of choice**. Although, other browsers will work, Chrome tends to provide the best view and functionality.
- All UMass Chan Interfolio members need to use their Business Email addresses to Sign in to Interfolio.
- Faculty can review their Profile page to determine which email address they have on file with the Office of Faculty Affairs as their business email address.
- Unit administrators will have the ability to view the packet, add documents and allow editing functionality at any time. (If you need access, please contact your departmental Academic Administrator.)

Interfolio Account Dashboard



UMass Chan Units in Interfolio

Below is a digital representation of UMass Chan's institutional hierarchy. Within the hierarchy, the different tiers will determine access. Administrators can be assigned to any given unit. Ex. Institution > School > Department.

Unit 🗌
🖃 UMass Chan Medical School
Tan Chingfen Graduate School of Nursing
TH Chan School of Medicine

RPT User Roles

- Institutional Administrators
- Unit Administrators
- Template Administrators
- Case Managers
- Committee Managers
- Committee Members



Unit Administrators: Administrators can access documents, e-mail candidates and committees, and move a case forward. They can only move a case backward after all the case review steps have been completed. Administrators can create templates, forms, and cases for the units to which they have access, and they have access to all cases at their unit/dept., unless recused.

Template Administrators can create and edit templates at their unit/dept but they cannot create cases, view reports or manage any account settings.

Case Managers have the ability to create new cases and edit cases at their unit. They can manage case-level settings and committees, view case details and packet materials, and view all closed cases at their level in the hierarchy.

Case managers cannot manage templates, view reports, or change account settings

Committee Managers have the power to move a case forward. They can only move a case backward after all the Case Review Steps have been completed. In addition, Committee Managers have communication powers within the system; they can e-mail both the candidate and committee members from within the product, record committee votes in the program, and add files to a case. In order to make a user a Committee Manager, an Administrator must manually select them to serve in this role.

Committee Members have the most basic permissions within the system. They can view a candidate's packet, download documents (if allowed), and leave comments (also if allowed) on the particular case they have access to.



Templates

The building blocks of the RPT module that allow administrators to create standardized, repeatable processes for all review types at their institution, colleges, schools, and departments. Templates can be created centrally or copied down to specific units for customization.

Cases

The lifecycle of the standardized review cycle, including candidate/committee requirements and associated documentation. The APR Case will include all candidate packet materials as well as all Supervisor and Chair Committee forms.

Packet

The collection of materials uploaded by the candidate based on the requirements specified by the institution. The APR Packet contain materials added by the candidate/faculty member such as CVs or teaching evaluations, as well as the APR forms completed by the candidate.



Committees

Groups of users that can review the candidates' case at a given step of the review process. Committees can be:

- Standing (managed from the central committee tab)
- Ad Hoc (case specific)



Steps Involved in Creating APRs

- 1. Create duplicate departmental templates from the Faculty Annual Performance Review Supervisor and Chair Master Templates.
 - a. Create additional templates for each supervisor that reviews APRs within their department.
- 2. Create Standing Committees of one for each:
 - a. Supervisor
 - b. Unit Administrator
 - c. And Departmental Chair
 - that reviews APRs within their department.
- 3. Assign the appropriate standing committees to each supervisor's template.
- 4. Create multiple faculty members APR Cases for each Departmental supervisor's that reviews APRs.
- 5. Release cases and notify faculty members that their APR case is ready to be completed.
- 6. Run Case Information Reports to monitor and close APR cases.

Faculty Annual Performance Review Master Templates

There are four sections to a template:

- Template Information (name, dept, type of template and description)
- Candidate Requirements (candidate forms)
- Internal Case Sections (case data forms)
- Case Review Steps (committee forms)

Step 1: Create Duplicate Departmental Templates from the Faculty Annual Performance Review Master Templates

	UMass Chan Medical School >				
Home Your Packets	Templates List (2)				Add Template
Review, Promotion & Tenure	Search by title or unit				
Cases Templates	Q Annual 2 of 2	templates.			
Administration Reports	Title 🗸	Unit 🗢	Туре	Dossier Visibility	0
Users & Groups	Faculty Annual Performance Review Chair Template Faculty Annual Performance Review Chair Template	UMass Chan Medical School	Review	No Preview Template	Options 🗸
	Faculty Annual Performance Review SupervisorTemplateFaculty Annual Performance Review Supervisor Template	UMass Chan Medical School	Review	Create a Duplicate	

Template Information

UMass Chan Medical School > Templates > Faculty Annual Performance Review Chair Template (copy) > Home **Template Information** Your Packets Unit 😧 Type * Review, Promotion & Tenure **Creating a Template** Cases Population and Quantitative Health Sciences Review ~ **Template Information** 1 Templates -Administration **Candidate Requirements** 2 Title * 😧 Reports Internal Case Sections 3 Users & Groups 2025 PQHS Faculty Annual Performance Review Chair Template **Case Review Steps** 4 Description * 😧 **Template Summary** 5 2025 PQHS Faculty Annual Performance Review Chair Template

Case Data Forms

Case data forms can be used to include additional information about candidates at your institution and will not be visible to the candidate. Case Data forms can be created on the Administration page.

Add Case Data Form

Duplicate Templates

Home eview, Promotion & Tenure Cases Templates Administration	UMass Chan Medical School > Templates List (2) Search by title or unit 2025 2 of 2	2 templates.			➡ Add Template
Reports Users & Groups	Title 🗸	Unit 🗢	Туре	Dossier Visib	ility 😧
	2025 PQHS Faculty Annual Performance Review Chair Template 2025 PQHS Faculty Annual Performance Review Chair Template	Population and Quantitative Health Sciences	Review	No	Options 🗸
	2025 PQHS Faculty Annual Performance Review Supervisor Template 2025 PQHS Faculty Annual Performance Review Supervisor Template	Population and Quantitative Health Sciences	Review	No	Options 🗸

Step 2: Creating Standing Committees

A standing committee is a permanent committee that an administrator creates within Interfolio. Standing committees are a way to set up your committees once, save them to a unit, and have them available to use at any point within a workflow **as a case review step.**

The unit the standing committee is created at determines where an administrator can use them for a template or a case.



Supervisor APR Template

The Supervisor APR Template has Five Case Review Steps

- 1. Supervisor
 - a. Administrators Schedule Interviews
- 2. Faculty Member
- 3. Department Chair
- 4. Faculty Member
- 5. Administrator

Chair APR Template

The Chair APR Template has Three Case Review Steps

- 1. Supervisor
 - a. Administrator Schedule Interview
- 2. Faculty Member
- 3. Administrator



Users, Committees & Units

			Unit Admin 🗸
ome ew, Promotion & Tenure ases	UMass Chan Medical School > Admin > Users, Committees & Units	Click Add Comi	nittee
emplates Iministration eports	Search by sommittee name Q Search Committees Sort By Name	Browse By All Units 🗸 Download	Add Committee
ers & Groups	Committee Name	Unit	
	PQHS Administrator Saber	Population and Quantitative Health Sciences	誉1 🧳
	PQHS Chair	Population and Quantitative Health Sciences	쓸1 🧳
	PQHS Chair Alison	Population and Quantitative Health Sciences	쓸 1 🧳
	PQHS Chair Standing Committee	Population and Quantitative Health Sciences	쓸1 🧳
	PQHS Epidemiology Supervisor	Epidemiology	쓸1 🧳
	PQHS Supervisor Standing Com-Outcomes	Population and Quantitative Health Sciences	쓸1 🧳
	PQHS Supervisor Standing Com-Preventive	Population and Quantitative Health Sciences	쓸1 🧳
© 2025 Interfolio, Inc.	PQHS Supervisor Standing Committee-Epidemiology	Population and Quantitative Health Sciences	출1 🅜

Standing Committee Unit Assignments

Add Committee	1
Name * PQHS Epidemiology Supervisor	
Jnit	
- Select Unit -	•
🚠 Browse By Unit	
Q Search	
Pediatrics at UMass Chan - Baystate	
Population and Quantitative Health Sciences	
Epidemiology	
Epidemiology of Chronic Diseases and Vulnerable Populations	
Health Informatics and Implementation Science	

nding



Assigning a Supervisor the Committee Manager Role



Step 3: Assign the appropriate standing committees to each supervisor's template

Home Review, Promotion & Tenure Cases Templates Administration	Image: Characteristic Constraints					
Reports Users & Groups	Title - Faculty Annual Performance Review Master PQHS 2025 Faculty Annual Performance Reviews Template PQHS 2025	Unit Population and Quantitative Health Sciences	Type Review	Dossier Visibility 🤊 No Preview Template Edit Template	3 Options V	
	Faculty Annual Performance Review Master PQHS/Epidemiology 2025 Faculty Annual Performance Reviews Template PQHS/Epidemiology 2025	Population and Quantitative Health Sciences	Review	Create a Duplicate Delete Template		

Committee Assignments

Home

Template Summary

Cases

Templates

Administration

Review, Promotion & Tenure

Reports

Users & Groups

Dossier Visibility

Enabling Dossier visibility will allow faculty using Dossier at your institution to preview the instructions and packet requirements of this template as "Guidelines" to help them prepare for upcoming reviews.

Preview

Enable Dossier Visibility

Template Information 🧳

Туре

Review

Title

Faculty Annual Performance Review Master PQHS/Epidemiology 2025

Unit

Population and Quantitative Health Sciences

Description

Faculty Annual Performance Reviews Template PQHS/Epidemiology 2025



Unit Population and Quantitative Health Sciences



Assigning Standing Committees

Case Review Steps	
Add Step Additional Options	Creating a Case
1 Department Supervisor Review Academic Level: Medical School School Department ✓ PQHS Supervisor Smith (1) ✓ Includes Instructions No Required Documents 1 Required Form	 Case Information Candidate Requirements Internal Case Sections Case Review Steps Case Summary
2 Faculty Member Review (1) Edit Delete Academic Level: Medical School School Department ✓ Faculty Member (1) Includes Instructions No Required Documents 1 Required Form	J Guod Guinnary
3 Department Chair Review Academic Level: Medical School School Department	

Replacing Committees

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tep Details (Step 1 of 5)

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Edit	SIED	Del	laiis

eviewers

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Supervisor

Replace this committee?

Supervisor

The committee you are replacing submitted files and/or form responses as part of their review. Replacing the committee will delete all files and form responses submitted by this committee from the case and from reporting.

CONTINUE WITH REPLACE CANCEL



C LEVELS

X

Assigning Standing Committees of One

Acadomic Lovo Mar × **Replace Committee** SIO PQHS Supervisor Standing Committee-Epidemiology Who is reviewing the case at this step? * (a) a Standing Committee (created at the unit level in Users & Groups and can be reused for cases in that unit.) O an Ad Hoc Committee (created on a per case basis; an admin will need to add members to this committee.) O an Individual User (can review the case, but will not be able to collaborate with others.) Select Standing Committee * PQHS Supervisor * PQHS Supervisor Standing Com-Outcomes PQHS Supervisor Standing Com-Preventive PQHS Supervisor Standing Committee-Epidemiology Supervisor_Case Manager Test ST supervisor_umass@interfolio.com

Edit Details

>

Step Details (Step 1 of 5)

Step Name Supervisor Due Date Edit Step Details	Academic Level Academic levels manage which administrators and case managers have access at this step. Medical School School Department Division MANAGE ACADEMIC LEVELS
Reviewers	Add Committee
 PQHS Supervisor Standing Committee-Epidemiolo Standing Committee (1) Manage Members Instructions Required Documents Required 	
Image: Second state St Supervisor_Case Manager Test supervisor_umass@interfolio.com	*
Return to Case Review Steps	

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Home	> 	
Review, Promotion & Tenure	Edit Details	
Cases	Stop Details (Stop E of E)	
Templates	Step Details (Step 5 of 5)	
Administration	Step Name	Academic Level
Reports	Academic Administrator	Academic levels manage which administrators and case managers have access at this step.
Users & Groups	Due Date	Medical School School Department Division
	-	
	Edit Step Details	MANAGE ACADEMIC LEVELS
	Reviewers	Add Committee
	 PQHS Administrator Saber Standing Committee (1) 	Options 🗸
	Manage Members Instructions Required Documents Required	Forms Settings
	Can 1 Wember	
	Js Judi Saber Judi.Saber@umassmed.edu	
0		
© 2025 Interfolio, Inc.		
Privacy Policy Cookie Notice	Return to Case Review Steps	
	Return to Case Review Steps	

Best Practices and Helpful Hints

- 1. Always replace standing committee specific to the case(s) you are creating.
- 2. Always assign supervisors and chairs as committee managers when creating committees.
- 3. If creating multiple cases for more than one supervisor. Duplicate the supervisor APR template for each supervisor that reviews APRs in your department and add their last name to the template, so you know what supervisor standing committee of one to add to the case review steps for that template. For example, 2025 PQHS Faculty Annual Performance Review Smith



Creating a Case

Interfolio Video: How to Create a Case

https://rise.articulate.com/share/Zv9oVNyzU89LcN9je0Uo44JcriWpZ5JQ#/lessons/fq2OnsQA0gMCbhX9HOm5nqp7EK499pW_

Video: How to Create a Case							
× 斍 interfo	olio			Steve Goldenberg	~		
Home Faculty Activity Reporting Announcements & Help Account Access Administration	Interfolio Demo University > Cases Search cases	Q Filter	•	Create Case 🗸			
Faculty Search Positions Templates Administration Reports	B of 8 cases Filtered By: Active Cases X Name -		Template Name 🗢	Status 🗢			
Users & Groups Review, Promotion & Tenure Cases	Adyson Abbott Interfolio Demo University Case Created: Waiting for an administrator to	Promotion o notify candidate	Custom Workflow	Clock Extension			
Templates Administration Reports Users & Groups	Virginia Apgar College of Medicine Step 1 of 8: Department Unit Committee A	Review Required Documents	College of Medicine Evaluation	Under Review			
2022 Interfolio, Inc.	College of Humanities	Promotion	College of Humanities: Full Professor to -4:0 Distinguished Professor	12 1x ^{inder R} 🔳 🚼 1	•		

Steps in the Full Review Process

- 1. An APR case is created. The Unit Administrator releases the case to the faculty member along with a notification email.
- 2. The faculty member receives an email notifying them that they have an APR review/case to complete.
- 3. The faculty member completes all the sections of the APR packet that are appropriate. Before the faculty member submits their form, they can go back and review or edit any saved form sections as needed.
- 4. The faculty member submits the APR packet which is automatically forwarded to their supervisor.
- 5. The supervisor reviews the faculty members APR, completes the committee forms, and provides a comment. (A copy of the APR can be downloaded and referenced during the supervisor review)
- 6. The supervisor signs and submits the supervisor's forms.
- 7. The supervisor and the employee meet for their annual APR interview. The Supervisor can now unlock the APR case and forward the case onto the faculty member during the interview which will allow the faculty member to make edits to their APR in real time.
- 8. The faculty member must resubmit their form if they make edits.
- 9. The faculty member reviews the supervisor's comments, signs the form and forwards the APR Case onto the Chair.
- 10. The Chair reviews the APR, the supervisor comments and signs the form. The chair can also add a comment which is optional. Then the chair forwards the APR case to the faculty member for a final review.
- 11. The faculty member reviews the Chair's comments if any and signs the form.
- 12. Then the faculty member forwards the APR case to the unit administrator who will then close/archive the APR case/review.

The Faculty Members Experience of Completing and Submitting their APR

Administrator can attend one of the Faculty Member Training in late January or view the recorded sessions when it is convenient.

- Monday, January 27, 2025 at 12:00 PM (Faculty Training #1)
- Thursday, January 30, 2025 at 12:00 PM (Faculty Training #2-repeat of #1)

Additionally, the Office of Faculty Affairs (OFA) will provide written job aids, short "tips" videos, and offer open OFA office hours every Thursday from 12:00 to 1:00 PM, starting in February.

To access a Interfolio simulation that guides faculty through the candidates experience of populating their APR packet for submission. https://rise.articulate.com/share/Zv9oVNyzU89LcN9je0Uo44JcriWpZ5JQ#/lessons/zdtAi-O6jwGNeua8oTAST3AXGIYOI1c_

Supervisor and Chair APR Review Experience

Administrators can attend one of the Chair/Supervisor Trainings in early February or view the recorded session when it is convenient.

- Monday, February 3, 2025 at 12:00 PM (Chair/Supervisor Training #1)
- Thursday, February 6, 2025 at 12:00 PM (Chair/Supervisor Training #2-repeat of #1)

Additionally, the Office of Faculty Affairs (OFA) will provide written job aids, short "tips" videos, and offer open OFA office hours every Thursday from 12:00 to 1:00 PM, starting in February.

Interfolio Video: Reviewing a Case: https://rise.articulate.com/share/Zv9oVNyzU89LcN9je0Uo44JcriWpZ5JQ#/lessons/VI6QzIF4p0Wk0bYX1lbledtNuSteK7OI

Unlock a Submitted Section

- Once a candidate has submitted their APR Packet, they are no longer able to edit the materials in the Academic Activities sections. Case Managers, Committee Managers and Administrators for the case can manually unlock the APR case to allow the candidate to make revisions.
- Supervisors can also unlock an APR Case during the interview process and have the candidate add activities to their APR.



Unlock or Lock a Submitted Section

Status of APR Section

Recording Academic Activities (Locked

Please record your academic and professional activities for the previous academic year in the appropriate sections below. Complete only the sections that are relevant to you-you do not need to complete every section.

Key Points

Be prepared! An up-to-date curriculum vitae will make it easier to complete the form. The APR form is consistent with the current version of the UMass Chan CV format, allowing you to cut-and-paste information from your CV into your APR. Keep a log of your teaching evaluations to upload to Interfolio.

Status of APR Section

Recording Academic Activities Unlocked





Unlock

Please record your academic and professional activities for the previous academic year in the appropriate sections below. Complete only the sections that are relevant to you-you do not need to complete every section.

Key Points

Be prepared! An up-to-date curriculum vitae will make it easier to complete the form. The APR form is consistent with the current version of the UMass Chan CV format. allowing vou to cut-and-paste information from your CV into your APR. Keep a log of your teaching evaluations to upload to Interfolio.

Committee Members

Administrators, Case Managers, and Committee Managers can send an email to the candidate and committee members from within RPT.

Joe Committee Manager 💊

C Settings

Case Options 🗸

Move

Unlock

Add File

interfolio

To send an email to the candidate, select "Case Options" from within the case and "Email Candidate."



Using the Case Activity Log

The chronological activity log is a record of all actions taken on a faculty members case including:

- when a case is moved to a different review step,
- when documents are shared,
- when messages are sent,
- changes in the status of the case,
- when the membership of the committee is changed,
- when external evaluations are requested, and more.

The Activity Log is accessed from the Case page. Case Managers cannot view the activity log of a case.

Video: View Case Activity Log

https://rise.articulate.com/share/Zv9oVNyzU89LcN9je0Uo44JcriWpZ5JQ#/lessons/8T0WUCnDIzyXoNMs01ZcIB-fBS9xBkhQ

Click Case Options and then View Activity Log

🗙 🕤 interfol	io			Diane Administrator 🗸	×	: 🕤 interfoli	io	Diano	e Administrator 🗸
Home Review, Promotion and Tenure	Interfolio University > Cases > Mary Candidate	Template	Send Case 🗸	Case Options 🤸	Hor	ne 1, Promotion and Tenure		ases > Mary Candidate > y for Mary Candidate	
Cases Templates	Secondary Education	Annual Review	Select Status		Cas		Search by event		
Administration	Case Materials Case Details					nplates		٩	
Reports	Search case materials by title					orts	Date 👻	Event 🗢	Actions
Users & Groups	Section ouse materials by the	Q Read Case			Use	rs & Groups	Mar 8, 2019 at 1:30 PM	Joe Committee Manager (joecm@intf.edu) moved the case from "Department Review" to "HR Review"	View Content
							Mar 7, 2019 at 12:16 PM	$Mary\ {\tt Candidate}\ (mary {\tt candidate}\ @intf.edu)\ completed\ the\ initial\ submission\ of\ their\ packet.$	View Content
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	candidate will be able to replace or delete a	any files in an unlocked section before they s	submit.				Mar 6, 2019 at 3:30 PM	Diane Administrator (dianeadmin@intf.edu) notified Mary Candidate of the review.	View Content
	✓ Candidate Documents			Unlock			Mar 6, 2019 at 3:29 PM	Diane Administrator (dianeadmin@intf.edu) has recused Joe Committee Manager (joecm@intf.edu) from the following committee: School of Education Department Committee.	
© 2019 Interfolio, Inc.	Research Statement 1 required			Add File		© 2019 Interfolio, Inc.			
Program Policies	Title	Details		Actions		Program Policies			

Generating and Downloading Reports

Administrators can run and save customized Case Information reports, and reports on form data. Reports can be accessed from the main menu.

Types of Reports

• The case information report allows you to see a filtered list of all cases at the institution.

Case Information Reports

- Case Information reports allow you to create customized reports to gather data on customized criteria for one or more packets (cases) within one or more units for a specified date range.
- You can think of Case Information reports as a list of all the cases at your institution. As you apply filters, the list of cases is narrowed to include only the filters you apply.



Adding a Unit/Dept Filter for Reporting

f4c	ases	Vit Unit		
ered	By: Population and Quantitative Health Sciences	X Include child units X	Active Cases X Reset Filters	Population and Quantitative Health Sciences
	Name 🗸	Type 🗢	Template Name 🗢	Include child units 🚺 o
	Faculty Member 1 Population and Quantitative Health Sciences	Review	Faculty Annual Performance Review Template P	🗸 Туре
Ste	p 5 of 5: Academic Administrator	AppointmentPromotion		
	Faculty Member 1 Population and Quantitative Health Sciences	Review	PQHS Faculty Annual Performance Review Mast Template	Reappointment Review Sabbatical
Cas	e Created: Waiting for an administrator to not	✓ Status		
	Faculty Member 2 Population and Quantitative Health Sciences	Review	Faculty Annual Performance Review Master Terr	Closed
Cas	e Created: Waiting for an administrator to not	🗆 Open		
0	Foculty Member 2	Davian		✓ Active or Closed
	Faculty Member 2 Population and Quantitative Health Sciences	Review	TEST APR Template	Active

Close a Case

Administrators and Case Managers can close cases from either the case list or the individual case page of a candidate. To close the case from the case page of the candidate, select "Case Options" and "Close Case."



Interfolio Scholar Services

If you have any additional questions about using Review, Promotion and Tenure, please search the Interfolio Product Help knowledge base or contact our Interfolio-Support.

Effective January 21, 2025, Interfolio's institutional support email and phone number will be:

<u>+1 833-844-2118</u>

interfolio-support@elsevier.com

Thank you

Office of Faculty Affairs Janice M Robert Eileen O'Brien

FacultyAffairs@umassmed.edu

UMass Chan OFA Interfolio Resource webpage: https://www.umassmed.edu/ofa/academic/faculty-reviews/apr/

