

PREVENTING DISABILITY AMONG YOUNG ADULTS WITH MENTAL HEALTH CONDITIONS: IS IT THE CONDITION OR SYSTEM EFFECTS?

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# Acknowledgements





The mission of the Transitions to Adulthood Center for Research is to promote the full participation in socially valued roles of transition-age youth and young adults (ages 14-30) with serious mental health conditions. We use the tools of research and knowledge translation in partnership with this at risk population to achieve this mission.

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Preventing the Experience of Disability

- Language
- Identity Formation
- Redefining Treatment & Services
- Importance of Education
- Facilitating Entrance into the Primary Labor Market







especially young people.

- We primarily express our beliefs and thoughts through language...please be mindful when working with people-
- The beliefs of hope and change is possible are articulated and solidified through what we say and the language we use.
- We do not want to bathe people in services and language that create and promote permanent, longlasting identities of illness and disability.

Young people are <u>creating</u> themselves, be active partners in the development of resilient, strengthbased, wellness-focused identities.



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### Language: Destructive or Constructive

Some of our system's "favorites":

- Inappropriate
- Low/High Functioning
- "You're not ready..."
- "... is too stressful."
- Noncompliant

What messages are we sending when we use this language?

Language should be label-free, constructive, and <u>instructive</u> young adults to understand and modify their behavior to achieve <u>their goals</u>.







### An Interview with A Young Adult

[talking about her experience with a state VR counselor] "...Like they're just like "Get a job." "Oh, congratulations, you're working at Shoprite." That's not a job. I mean it is, but not really. It's not a self-sustaining job. You can't live off that. And I don't think they know how to help because they don't have a lot of clients that are high functioning, but still struggling, they're big time struggling."

Interviewee:

26yo woman with a bachelor's degree in Fine Arts







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# THE CONDITION OR SYSTEM EFFECTS??



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### Consider Traditional Mental Health Services

- What happens after a person's first significant episode of a mental health condition?
- What are the initial set of recommendations of the mental health "system"?
  - As a system, what do we "do"?
- What are the messages we send the people and family members who seek our services?
- Consider the following when answering these question:
  - What type of language do we use?
  - On what do we suggest they focus?
  - What resources do we suggest they get connected?
  - What times are we available?







- "System effects" are the unintended consequences of receiving services.
- Typically the result of uniformed/poorly planned mental health services and/or underdeveloped practitioner knowledge, skill, and attitudes.
  - Inadequate resources to provide community-based services
  - Encourage leaving valued and developmentally-relevant roles to focus on "illness"
  - Encourage SSA application
  - SSA triggers MH system dependency largely due to poverty (e.g. HUD application)
- System effects then erroneously become "symptoms", "evidence" of poor prognosis, or re-classified as a person's character trait.<sup>11</sup>



## Thought Question:

- What if you only had \$750 a month to live?
- What would your life look like?
- Would you be able to:
  - make your rent/mortgage? utilities?
  - buy your groceries? clothes?
  - go out with your friends? travel?
- Would you feel secure and cared-for? Or stressed or trapped?







# Unintended Messages Associated with SSA Application



You are "too sick" to participate in the typical roles of your age group.

You will always be "too sick" to work.

You are *permanently disabled*.

SSI is difficult to receive, so protect it.

If you think you can work, don't work *too* much because you lose your SSI.



Young people are **not necessarily** interested in talking about:

- Symptoms and diagnoses
- Medication adherence/compliance
- Therapy
- Appointments
- "Treatment"

<u>We</u> train them to <u>focus</u> on these topics...<u>we</u> should change <u>our</u> focus to what's important to them.







# DEVELOPING INTENTIONAL SERVICES: EVALUATING MENTAL HEALTH SERVICES



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### Differing Service Foci for Young Adults vs Mature Adults

Young Adults

- Prevent long-term disability
- Maintain developmentally normative pathways
- Teach resiliency and selfregulation/management skills
- Prevent the enrollment on SSA
- Maintain & create linkages to the community

### **PREVENTION MODEL**

Mature Adults

- Undue system effects
- Develop positive beliefs about the future
- Create opportunities for success
- Assist in transitioning from SSA to earned income
- Recreate linkages to the community

### **RECOVERY MODEL**



### Employment & Education: The Key to Avoiding Disability

- Developmentally-relevant to young people
- Part of normative vocational development is often to be pursued in tandem
- Critical to vocational maturity
- Involvement, often with specialized supports, enhances:
  - Resiliency, knowledge of self (and others), identity
- Absence in either domain has long-term, negative implications on:
  - vocational opportunities, social networks, identity <sup>11</sup>





### Ryan's Story





https://vimeopro.com/user23094934/consumer-and-familyportal/video/85739637





# Would you have supported Ryan?

Think about how Ryan looked in his student ID:

- Would you have supported Ryan?
- Would you have told him he was not yet "ready" for school?
- Would you have suggested to him that he needed to focus on his symptoms?

#### OR

- Would you have explored his interests related to school?
- Would you have helped to coordinate his care to support his enrollment in school?
- Would you have helped him figure out his plan for wellness?
- Would you have helped him think through accommodations?





### Preventing Disability: Importance of Higher Education

- Competitive in seeking employment
- Increased options in the workforce
- Better employment
- Higher wages & greater earnings over time
- Benefits
- Career mobility
- Socialization & networking
- Prestigious (and normalizing) role
- Course loads can be adjusted by semester; as compared to work







### **Education Pays**

#### Unemployment rates and earnings by educational attainment, 2017



Note: Data are for persons age 25 and over. Earnings are for full-time wage and salary workers. Source: U.S. Bureau of Labor Statistics, Current Population Survey.

### Compare it to 2010

14.9



#### **Education pays:**

# **Summary & Implications**

- Work history is predictive of future work history 4.5
- Educational achievement is predictive of both being employed and
- income. 5,6,7
- Age earnings profile suggests diminishing returns of completing education as one becomes older, thus offering educational support to returning students may limit its impact.
- *Early* educational and employment interventions are critical to youth and young adults in order to have a longer time span to build human capital and avoid a life-time of poverty.
- Unemployment makes everyone sick...so why do we think the people we serve would get better under conditions that makes everyone else sick







### Why Concentrate on Career Development?

- Workforce Liabilities
  - Age when returning to workforce
  - Gender
  - Race
  - Poor social networks
  - Lack of higher education
  - Lack of consistent work history
- Eliminate the provision of employment supports within the context of SSA cash benefits.
- Primary Labor Market vs. Secondary Labor Market <sub>8</sub>
- Limitations of Supported Employment
  - Often provided within the context of SSI/SSDI





### Labor Markets

- Secondary Labor Market
  - Entry level jobs
  - Short job tenure
  - Low pay
  - No benefits
  - No vacation time
  - Typically little flexibility

- Primary Labor Market
  - Higher pay
  - Benefits
  - Flexibility
  - Vacation time
  - Sick time
  - Career Mobility
    - Lateral and vertical <sup>8</sup>

•Tertiary labor markets or "gig" economy offer flexibility, but lack the benefits of the primary market (aka \*\*self-employment)





### Primary Labor Market: Leveraging Benefits to Sustain Long-term Employment

- Naturally accommodates for cyclical conditions
- Benefits can be leveraged for periods of self-care
- Combination of personal and sick time for short-periods of absence
  - Personal time: Long weekend needed to recharge
  - Sick time: One week for self-care
- FMLA eligible after 12 months of employment
  - Positions are held up to 12 weeks







## **Summary & Implications**

- Postsecondary education provides more than just education.
- People with psychiatric conditions typically face a unique clustering of known workforce liabilities- we want to prevent as many as possible for young adults.
- Without postsecondary education, people are relegated to the secondary labor market, which naturally has very short job tenure.
- The primary labor market **naturally accommodates** to the episodic/cyclical nature of most psychiatric conditions.
- Greater emphasis should be provided to assist young people to enroll & maintain individuals in postsecondary education.



# The Need to Redefine Treatment

The people you serve are/were interested in being "just like every one else".

- Integrate services and supports into the life of a person;
- Facilitate developmentally-relevant goal identification, development, & acquisition;
- School and work are the targeted outcomes of all services;
- Career Development should be seen as "treatment"
- Seek to <u>understand</u> what is getting in <u>their</u> way of <u>their</u> goals.

Change our perspective of "treatment" and we will also change the outcomes of services.



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### Helping Youth on the Path to Employment (HYPE): Preventing Disability



- Developed to answer the aforementioned issues
- Blended employment & education approach
  - Prioritization of education to achieve long-term employment
- Emphasis on <u>early</u> education/ advanced training completion
- Intentionally designed services to prevent interruptions by developing:
  - Skills related to self-regulation and executive functions
  - Resources
  - Accommodations & Assistive Technology
- Aimed to prevent SSA application & enrollment



### HYPE: Modernizing How Mental Health Thinks About Employment

- Manualized intervention to supports SE providers to support education goals
- Prioritizes education
- Develops & reinforces alternate identities:
  - Student, artist, athlete, hiker, writer, engineer...
- Intentional services that targets barriers related to goal acquisition
  - Personal, environmental, & other external barriers
  - Identification of interests, preferences, strengths & needs
  - Development of executive functioning skills
- Focus on prevention of drop-out of both school & work





Figuring out the the early phases of career development can be messy, but by being flexible and responsive to young adults' needs, you are *preventing disability...* 



### what people think

what it really







# QUESTIONS, COMMENTS, THOUGHTS?



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# For more info on HYPE:

HYPECareerDevelopment.weebly.com

HYPE@umassmed.edu





# **Thank You!**

Please contact me: Michelle.Mullen@umassmed.edu



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