UMassMemorial
Information Services

UMass Memorial Health Care is implementing Mobile Device Management (MDM) solution called MaaS360. MaaS360 will provide mobile phone (personal and business) access to the Hub, UMass Memorial Health care email and applications. Please follow the instructions below for setting up MaaS360 on your Android device.

Before You Start:

- You will need to have a Google Play account so that you can access the MaaS360 app from the Play Store on your device. You will need to know the password as well. There will be no charges to your account, but the information is required.
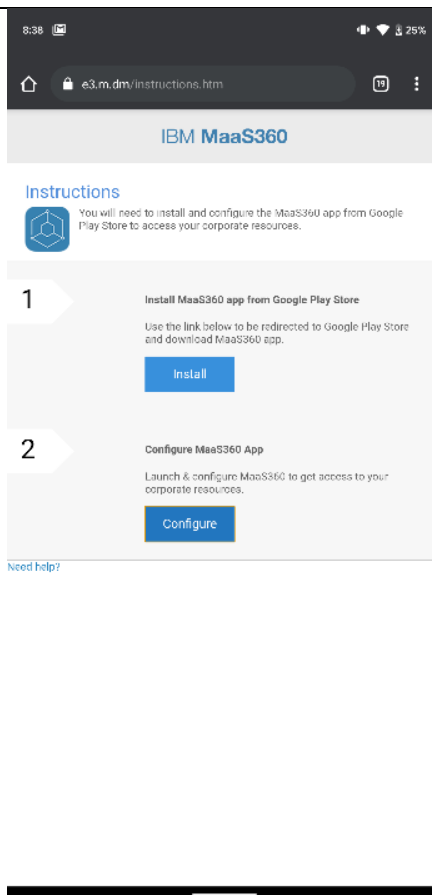
Step 1 a. On your Android Device, navigate to your internet browser. In the navigation bar at the top, type in: https://m.dm/ummhc b. Go to the enrollment page (next slide will show you what that page should look like): (Do not click on the above link.)	

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Step 2

Select "Install."

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Step 3 Install the application from the Google Play Store.	
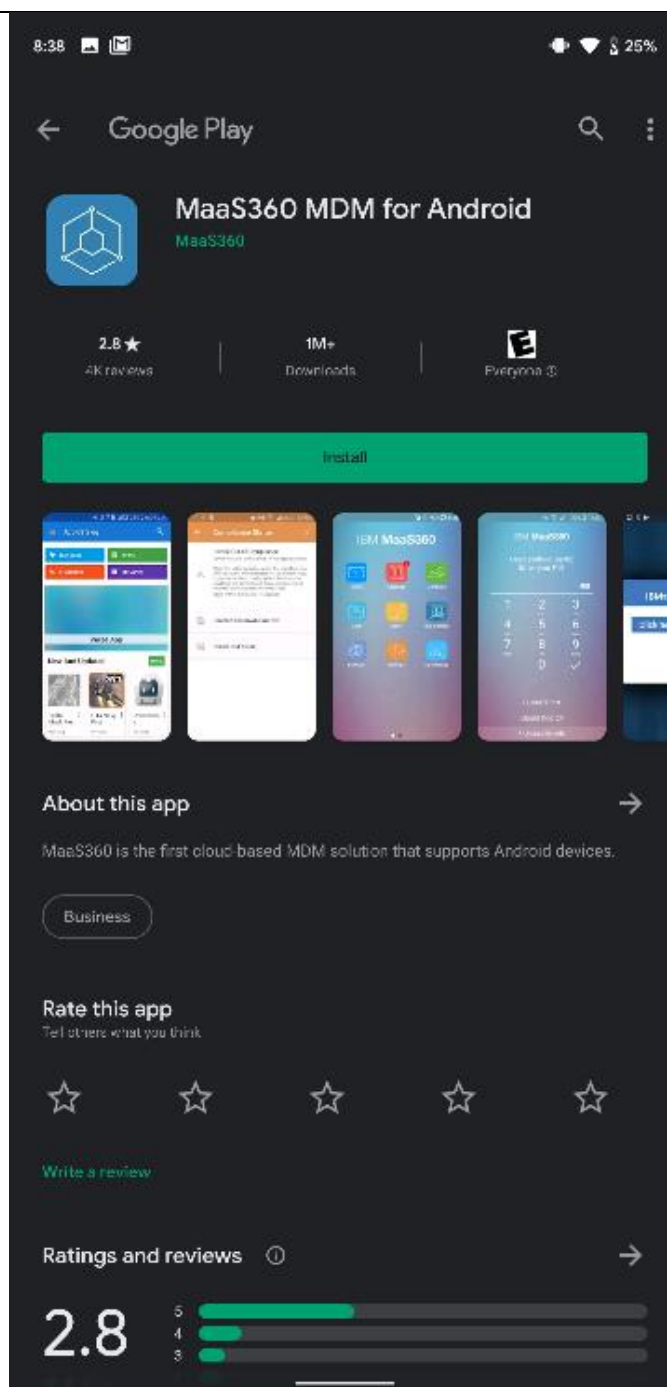
Step 4 Go back to the web browser and select configure after the application has downloaded.	
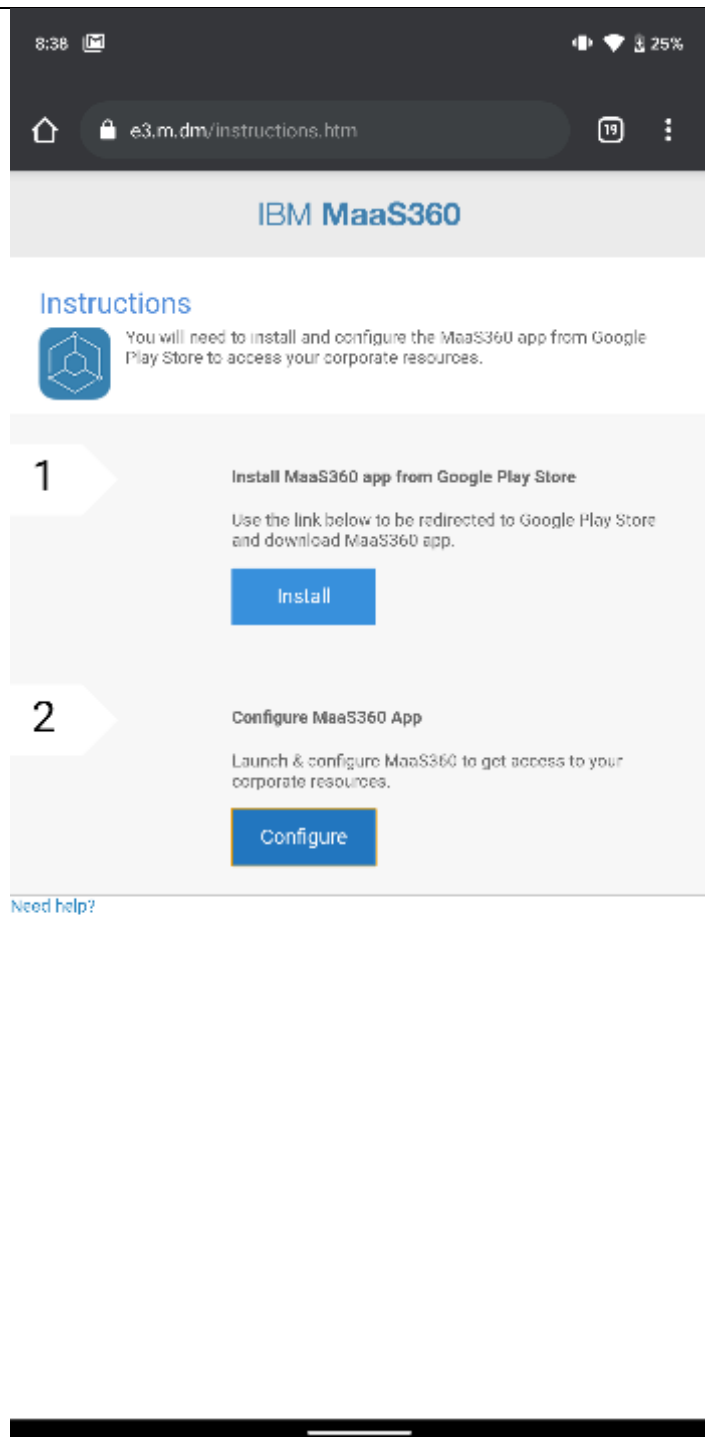
Step 5

Input your email address. On the next page it will ask for your username, password and type of device: Employee (personal) or UMass Memorial owned. There will be buttons for you to select one or the other. It will prompt you again on the next page for user and password.

Step 6
Follow the onscreen prompts, selecting continue.
And selecting the device agreement.

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Step 7

Click "Activate this device admin app." You may get prompted after this screen depending on your type of phone to download an application specific to your type of device. You will need to download this for MaaS360 to work properly. You will also need to set a passcode on your device if it does not already have one.

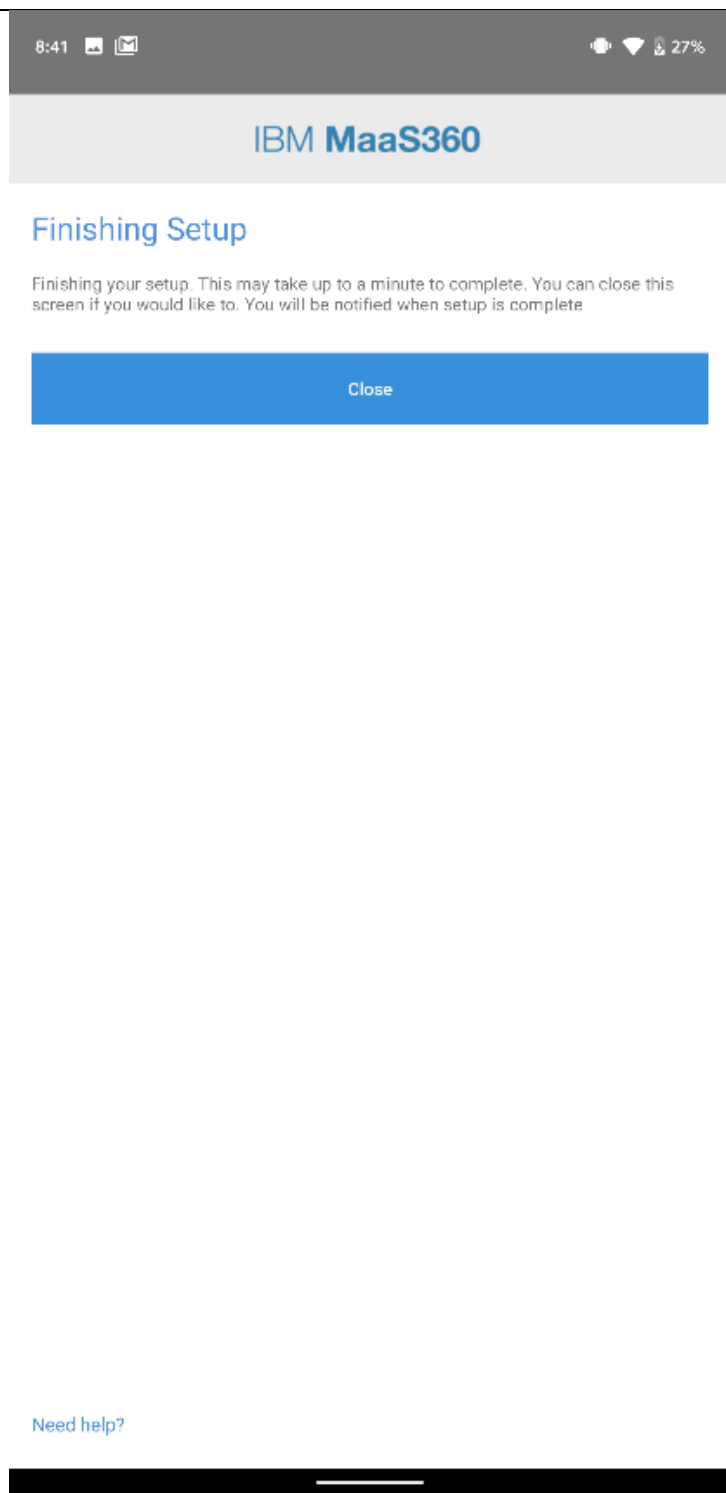Disclaimer: UMMHC will not wipe user data on personal devices without the express consent of the end user.
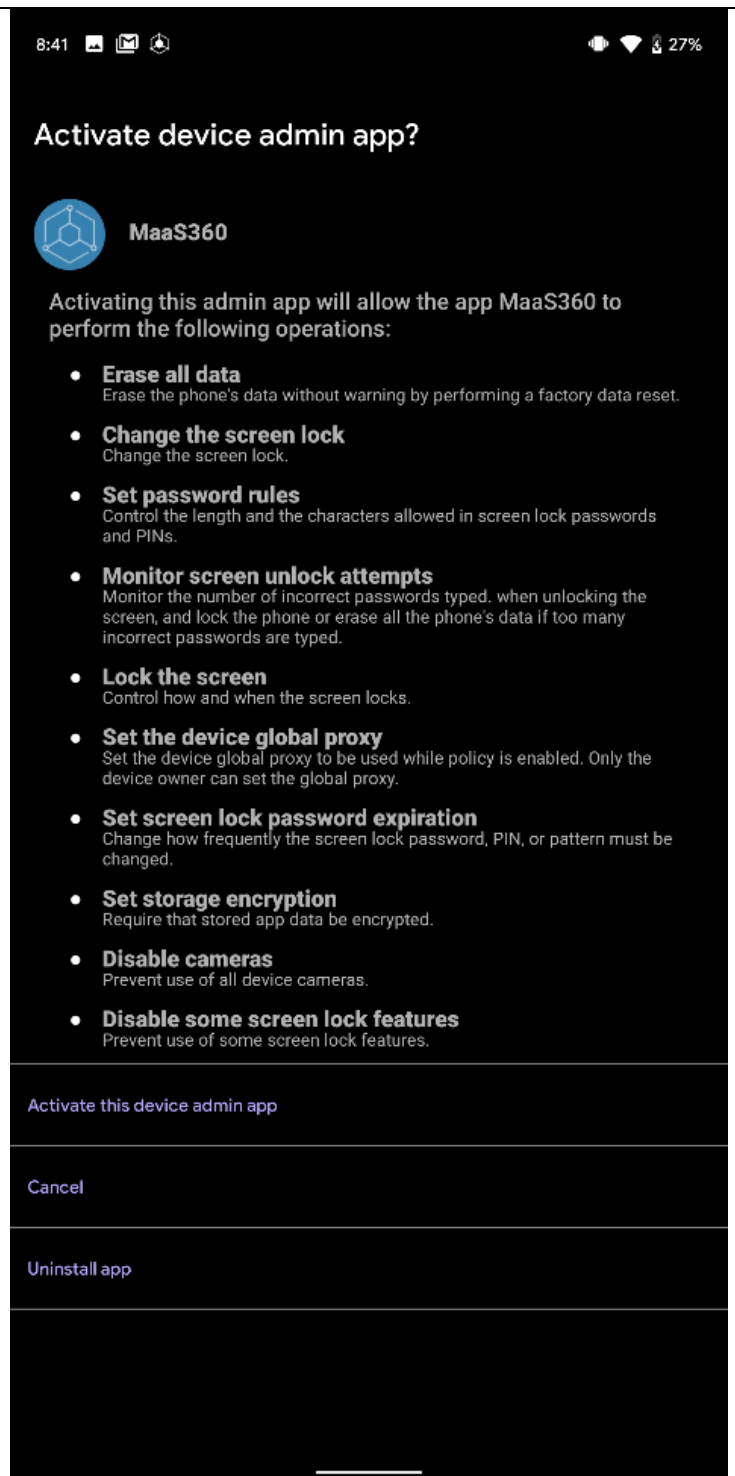
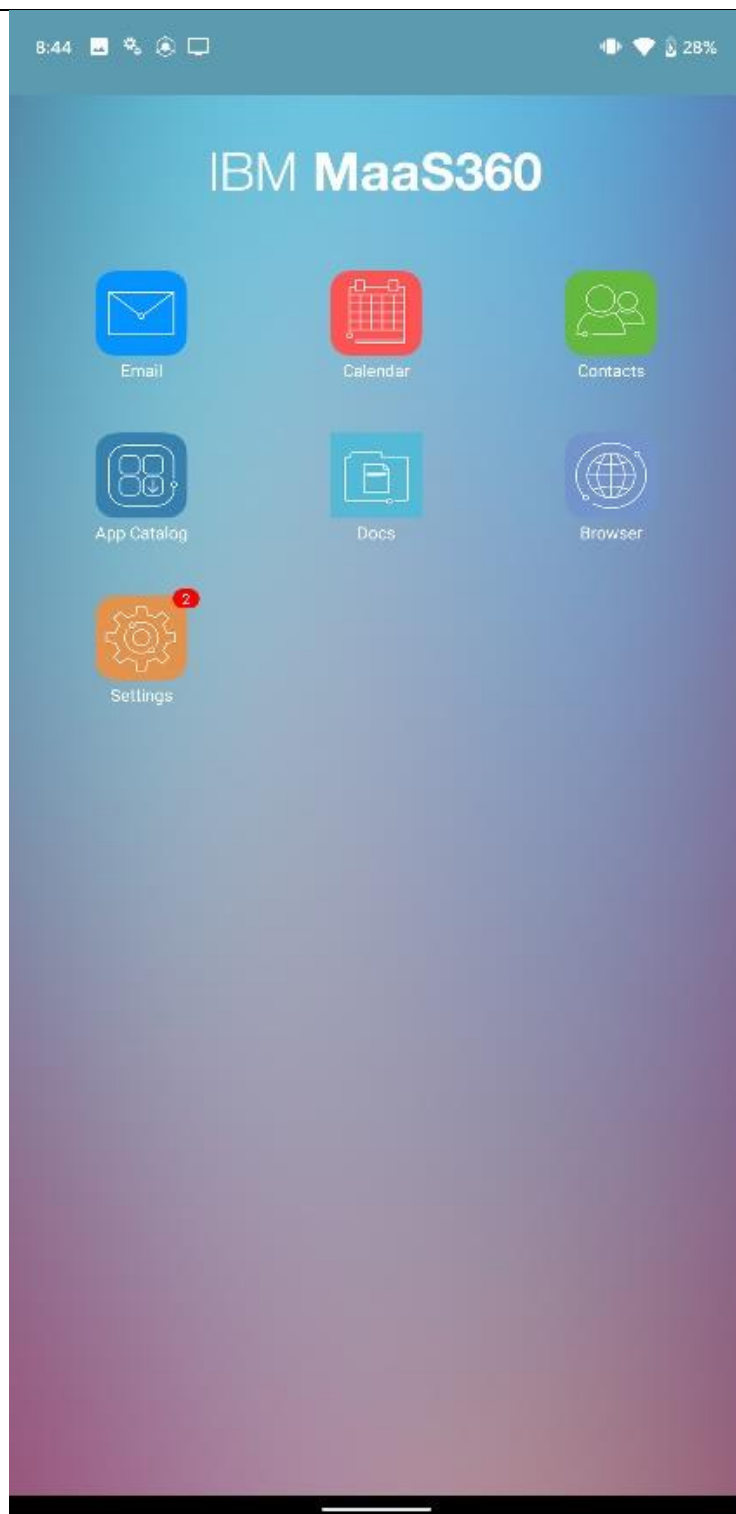| Step 8	
MaaS360 is now finished being installed.	

Step 9

You can now securely access MaaS360 on your device via the application!

From here you can conveniently and securely access the Hub, your UMass Memorial email, and Outlook calendar.

Congratulations – MaaS360 is now on your device!

- Thank you for installing MaaS360 on your device.

- You are helping to keep sensitive information secure on your mobile device!

Please note: In the event you had trouble installing MaaS360, please contact the IS Support Center: Call 508-334-8800, email umassmemorial@service-now.com or submit at ticket via IS Service Now.