33rd Annual UMMS Public Sector Psychiatry Conference: COMMUNICATING WITH AND ABOUT PERSONS WITH MENTAL ILLNESS: THE TRIED-AND-TRUE AND THE NEW Tuesday, June 13, 2017

Co-Provided by University of Massachusetts Medical School & Department of Mental Health

Target Audience:

Public Sector: psychiatrists, psychologists, nurses, social workers, occupational therapists, peer specialists, families, and others

Conference Description:

The 33rd Annual Conference will focus on various topics related to communication and modes of communication with individuals that are experiencing mental illness.

Overall Conference Goal:

To provide healthcare providers with evidence based information on new methodologies of communicating with individuals with mental illness without losing sight of the time-honored values of the doctor-patient relationship.

Overall Conference Objectives:

- 1. Participants will be able to describe three (3) benefits of telepsychiatry.
- 2. Participants will be able to explain three (3) risks modern communication tools pose to the doctor-patient relationship.
- 3. Participants will be able to demonstrate how the principles of Open Dialogue can be used with a public sector outpatient population.

Continuing Education Information: In order to receive continuing education credit or contact hours for an event, participants MUST sign in, MUST remain the entire program, and MUST submit an evaluation upon the conclusion of the program

Learning Level: (Introductory)

ADVOCATING FOR PERSONS WITH MENTAL ILLNESS

John Snook, Esq. Executive Director Treatment Advocacy Center

TELEPSYCHIATRY

Rachel Zinns, MD, EdM Medical Director, e-Psychiatry Chief, Outpatient Behavioral Health Westchester Medical Center

MOBILE HEALTH MEETS MENTAL HEALTH: UNDERSTANDING THE EVOLVING ROLE OF SMARTPHONES, APPS, AND SENSORS

John Torous, MD Co-Director of the Digital Psychiatry Program and Staff Psychiatrist Medicine: Clinical Informatics Beth Israel Deaconess Medical Center

PERSONS WITH LIVED EXPERIENCE

Earl Miller, CPS Coordinator of Peer Roles Center for Human Development

Jessica Bourassa Peer Support Worker The Brien Center

Robby Zucker Peer Support Worker The Brien Center

EATING DISORDERS

Laura Roias, LICSW, CEDS Program Director Walden Behavioral Care - Worcester Clinic

****FOLLOWED BY WRCH PSYCHIATRY GRAND ROUNDS****

USING OPEN DIALOGUE IN PUBLIC SECTOR COMMUNITY POPULATIONS

Christopher Gordon, MD Medical Director and Senior Vice President of Clinical Services Advocates

Keegan Arcure, LMHC Project Manager for Collaborative Pathway and Open Dialogue Services, Advocates

Amy Morgan, MSW, LICSW, CPRP Director of Behavioral Health Residential Services, Advocates

Registration Fee: \$160. Registrations should not be mailed unless receipt can be guaranteed by **Friday, June 9**, **2017**. On-site registration: **\$175**.

Group and Discounted Fee: \$110. Employees of the Department of Mental Health are offered a discounted rate of **\$110**. Institutions and organizations that enroll 5 or more persons at the same time are offered a discounted rate of **\$110**.

This fee for this educational event is tax-deductible.

Deadline: Pre-registration will be closed when space is full or at 5 p.m. on **Friday, June 9, 2017** at the latest. Registration should not be mailed unless receipt before that time is guaranteed. On-site registration will not be accepted when space is full—so register early.

Cancellation Policy: If you cancel your registration before **May 30, 2017** your fee is refundable less a \$25 processing charge. After that date, no refunds will be given for any reason—including weather and other emergencies. Substitutions are always acceptable with prior notification.

Weather Emergency Policy: While the probability of delay or cancellation of the conference is highly unlikely, we recognize that we are all subject to the vagaries of New England weather. If a weather emergency does occur, and you are in doubt as to whether or not the course will be held, call (508) 368-0704 before 4 p.m. on Monday, June 12, 2017.

Comfort: Business casual is very appropriate for this conference. Although every attempt will be made to ensure the comfort of our attendees, we suggest that you may wish to bring a sweater/jacket if you tend to be chilly.

Further Information and Special Needs: Conference site is an accessible, barrier-free location. Individuals with visual and/or hearing impairments, call (508) 368-0704 for assistance.

Statement on Faculty Disclosure: In accordance with the standard and the criteria set forth by the ANCC COA, speakers are asked to disclose the absence or presence of any relationship they have to companies producing pharmaceuticals, medical equipment, prosthetics, etc. that might be germane to the content of their lecture. Such disclosure is not intended to suggest or condone bias in the presentation, but is elicit to provide the attendees with information that might be of potential importance to them. No relevant conflicts of interest have been identified by the presenter or any members of the planning committee.

Continuing Education (CE) Credits:

In order to receive continuing education credit or contact hours for an event, participants MUST sign in, MUST remain for the entire program, and MUST submit an evaluation upon the conclusion of the program.

DISCLOSURES

CE Application has been submitted for Social Workers, Psychologists, Registered Nurses and Occupational Therapists.

Worcester Recovery Center and Hospital 309 Belmont Street, Worcester, MA 01604 508-368-4000

33rd Annual UMMS Public Sector Psychiatry Conference: COMMUNICATING WITH AND ABOUT PERSONS WITH MENTAL ILLNESS: THE TRIED-AND-TRUE AND THE NEW

Tuesday, June 13, 2017 K2 Conference Room Worcester Recovery Center and Hospital 309 Belmont Street Worcester, MA 01604

<u>Time</u>	Agenda Item	Presenter
7:30-8:15AM	Registration Check-In & Continental Breakfast	
	K2 Foyer/Conference Room	
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	Welcome and Introduction	Kathy Sanders, MD Deputy Commissioner for Clinical and
		Professional Services
		Department of Mental Health
8:15-8:30AM		Sheldon Benjamin, MD
		Interim Chair, Department of Psychiatry
		Director of Neuropsychiatry
		Professor of Psychiatry and Neurology
		UMass Medical School
	Orientation to Conference	Jeffrey Geller, MD, MPH
		Facility Medical Director
88888888888888888888888888888888888888		Worcester Recovery Center and Hospital
8:30-9:30AM	Advocating for Persons with Mental Illness	John Snook, Esq.
		Executive Director
		Treatment Advocacy Center
		Arlington, VA
9:30-10:30AM	Mobile Health Meets Mental Health: Understanding the	John Torous, MD
10:30AM -	Evolving Role of Smartphone, Apps, and Sensors	Co-Director of the Digital Psychiatry
		Program and Staff Psychiatrist
		Medicine: Clinical Informatics
		Beth Israel Deaconess Medical Center Boston, MA
	Persons with "Lived Experience"	Earl Miller, CPS
12:00PM	reisons with lived Experience	Coordinator for Peer Roles
		Center for Human Development
		Holyoke, MA
		Jessica Bourassa
		Peer Support Worker
		The Brien Center
		Pittsfield, MA
		Robby Zucker
		Peer Support Worker
		The Brien Center Pittsfield, MA
12:00-1:00PM	Lunch & Networking	WRCH - K2 Conference Room
12.00-1.00PW		
1:00PM –	Telepsychiatry	Rachel Zinns, MD, EdM
2:00PM		Westchester Medical Center
		Medical Director, e-Psychiatry
		Chief, Outpatient Behavioral Health
		Valhalla, NY
2:00PM –	Communicating with those with Eating Disorders	Laura Roias, LICSW, CEDS
3:00PM		Program Director
		Walden Behavioral Care - Worcester Clin

		Worcester, MA
3:00-4:30PM	WRCH Psychiatry Grand Rounds:	Christopher Gordon, MD and Co-Presenters Senior Vice President and Medical Director,
	Using Open Dialogue In Public Sector Community	Advocates, Framingham MA
	Populations	Associate Professor of Psychiatry, Harvard
		Medical School, Boston MA