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How to Effectively Communicate with Deaf Patients in Healthcare Settings

BACKGROUND AND SIGNIFICANCE

- The U.S. Deaf community is one of the most understudied and underserved populations in our nation's healthcare system.

- Reasons for this underrepresentation include lack of language access and communal feelings of mistrust toward the medical community. - For example, healthcare providers and clinical researchers often follow a medical model to "cure" or "fix" deafness, whereas most Deaf people do not want to be fixed, but rather to be respected as a sociolinguistic minority group.

INTERVENTION DEVELOPMENT

- To begin to rectify mistrust and underrepresentation, our Deaf-led team produced a film to train healthcare providers how to effectively serve diverse Deaf, DeafBlind, and Hard of Hearing patients.



RESEARCH APPROACH



- The intervention was designed through a two-year academic-community collaboration with key stakeholders and end-users, including Deaf and hearing researchers, healthcare providers, medical students, filmmakers, and community members.

COMMUNITY-ENGAGED PROCESS



Our team - 6 Deaf, 2 hearing!









This work was supported by the National Institute on Deafness and Other Communication Disorders (NIDCD) of the National Institutes of Health (NIH) under Award Number R21DC019216. The content is solely the responsibility of the authors and does not necessarily represent the official views of the National Institutes of Health (NIH).