"Implementation Research for Mental Health Services: A Path to Improving Care" Enola Proctor, Ph.D.

iSPARC University of Massachusetts tober 23, 2019

Washington University in St. Louis



Disclosure Enola Proctor Shanti K. Khinduka Emeritus Distinguished Professor

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- Co-author of and receives royalties for a text, *Dissemination* and Implementation Research in Health, second edition, Oxford University Press based on sales
- Occasional speaker fees from Universities and scientific/professional societies

Nonfinancial

Reviewer for several peer-reviewed journals

How adequate is our nation's mental health care?







HTTP://WWW.JIMMYCARTERLIBRARY.GOV/LIBR ARY/FINDINGAIDS/PRES_MENTAL_HEALTH.PDF

ROUTES TO IMPROVING MENTAL HEALTH SERVICES



Routes to improving mental health services



- Improving access
- Improving system coordination
- Co-location of mental health services
- Implementation of evidence-based interventions

Improving access



Primary Care

- First presentation of psychosis in primary care or other outpatient general medical patients
 - 33% of those aged 15-29
 - 42% of those aged 30-59*

Social Services

• 20-50% evidenced mental health need

* Simon et al., 2017, Psychiatric Services

Improved systems



Integrated care



- Traditional care
 - Primary care
 - Behavioral care
 - Substance use service



57.4% no TX

Could not afford cost

Did not have time

Could handle on own

Didn't know where to go for Tx

*2017 NSDUH

How to improve quality?

Implementation Science & Practice Advances Research Center **iSpaga** *Babara Improving Mental and Behavioral Health Services for Better Lives and Stronger Communities*



iSPARC Mission

- To conduct, disseminate, and support the use of research in the public mental health system
- To enhance services for people with behavioral health conditions that promote their recovery and improve their quality of life.

Receipt of evidence-based mental health treatment among those with need





The Care that "Could Be" vs. the Care that "Is"



NSTITUTE OF ACDICINE



Improving the Quality of Health Care for Mental and Substance-Use Conditions



QUALITY CHASM SERIES

INSTITUTE OF MEDICINE of the National academics

Psychosocial Interventions for Mental and Substance Use Disorders

A framework for Datablishing Deltence-Based Storeberds



How to implement evidencebased care in real world settings

NIMH strategic plan 2020-2025



Strategic Objective 4:

Strengthen the public health impact of NIMH-supported research.

Establish research-practice partnerships to *expedite adoption*, *sustained implementation*, and continuous improvement of evidence-based mental health services

Strategy 4.2.A Strengthening partnerships with key stakeholders to develop and validate strategies version for implementing, sustaining, and continuously improving evidence-based practices

Strategy 4.2.B Building models to scale-up evidence-based practices for use in public and private primary care, specialty care and other settings

Strategy 4.2.C Developing decision-support tools and technologies that increase the effectiveness and continuous improvement of mental health interventions in public and private primary care, specialty care, and other settings

PAR 19-274 RO1: Dissemination and Implementation Research in Health



Participating Organization(s)	National Institutes of Health (NIH)
Components of Participating Organizations	National Cancer Institute (NCI)
	National Heart, Lung, and Blood Institute (NHLBI)
	National Human Genome Research Institute (NHGRI)
	National Institute on Aging (NIA)
	National Institute on Alcohol Abuse and Alcoholism (NIAAA)
	National Institute of Allergy and Infectious Diseases (NIAID)
	Eunice Kennedy Small National Institute Child Health and Human Development (NICHD)
	National Institute on I finess and ther Communication Disorders (NIDCD)
	National Institute of Deval and Crapton Research (NIDCR)
	National Institute on I and Abuse (DA)
	National Institute of Ferronmental lealth Frences (NIEHS)
	National Institute of Mental Health (NIMH)
	National Institute of Neurological Disorders and Stroke (NINDS)
	National Institute of Nursing Research (NINR)
	National Institute on Minority Health and Health Disparities (NIMHD)
	National Center for Complementary and Integrative Health (NCCIH)
	Division of Program Coordination, Planning and Strategic Initiatives, Office of Disease Prevention (ODP)
	Office of Behavioral and Social Sciences Research (OBSSR)
Funding Opportunity Title	Dissemination and Implementation Research in Health (R01)

Purpose: D&I Research in Health



- Support innovative approaches to
- Identifying, understanding and developing
- Strategies for overcoming barriers to the
- Adoption, adaptation, integration, scale-up and sustainability of
- Evidence-based interventions, tools, policies, and guidelines

Purpose: D&I Research in Health...



- Understanding circumstances that create need to
- Stop or reduce ("de-implement")
- Use of interventions that are
- Ineffective, unproven, low-value, or harmful

Dissemination and Implementation Research (NIH)



- Dissemination research: "The scientific study of targeted distribution of information and intervention materials to a specific public health or clinical practice audience."
- Implementation research: "The scientific study of the use of strategies to adopt and integrate evidence-based health interventions into clinical and community settings in order to improve patient outcomes and benefit population"

NIH PAR-19-274

Definitions of Implementation Science



Making "the right thing to do, the easy thing to do."

- Carolyn Clancy, Former Director of AHRQ





National Research Council and Institute of Medicine, 2009, p. 326

What gets in the way? Barriers and facilitators



\$ \$ \$

A Big Tent of Terms (and Circles)*



OI

Health Services

Health Services Research

Dissemination Research

Implementation Research

Health Communication Research

Quality Improvement Science

Implementation Science

The terms according to D.A.C.



Proctor, Enola K., et al. "Implementation research in mental health services: an emerging science with conceptual, methodological, and training challenges." Administration and Policy in Mental Health and Mental Health Services Research 36.1 (2009): 24-34. June 8, 2016

\$ \$

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PRINCIPLES OF IMPLEMENTATION SCIENCE



1. Map the quality gap, measure services provided

Common concerns of health services research and from practice:

- Desire to improve services
- Poor services or quality of care
- Wide variation



Requires measurement

Challenge: data in many agencies don't capture quality, or practices that are delivered



Quality gaps



The quality chasm reflected by:

 $\% = \frac{number\ recieving\ EB\ care}{total\ service\ recipients}$

 $\% = \frac{number\ recieving\ EB\ care}{total\ number\ needing\ service}$

AHRQ quality reports No change



- Adults with a major depressive episode in the last 12 months who received treatment for depression in the last 12 months0.110.00.86NSDUH9 (2008-2016)
- Children ages 12-17 with a major depressive episode in the last 12 months who received treatment for depression in the last 12 months-0.890.00.02NSDUH9 (2008-2016)

Worsening



• Suicide deaths among persons age 12 and over per 100,000 population 1.900.00.0

Receipt of depression care: Children ages 12-17 w/ MDD







Receipt of depression care Adults





Agency for Healthcare Research and Quality Advancing Excellence in Health Care



National Healthcare Quality and Disparities Reports

Your source for the Reports, State Snapshots, and QR/DRnet



Choose Data Data Table Graphic







2. Select intervention that can improve care, reduce the quality gap Evidence-based intervention to be implemented Issues:

Where to find? How to assess appropriateness for setting Strong evidence for potential to impact outcomes clinical, implementation * Ready for implementation Acceptability, demand for EBP's in agency

*

Proctor et al. (2011), Outcomes for implementation research...Admin Pol MH Servs 38:65-

Evidence Based Interventions: Reviews & guidelines



- The Cochrane Collaboration (standard setter)
- Guideline Central
 - https://www.guidelinecentral.com/?s=rehabilitation
- AHRQ Clinical Guidelines & Recommendations
 - https://www.ahrq.gov/prevention/guidelines/index
 .html
- US Preventive Services Task Force (clinical)
- The Community Preventive Services Task Force (community "guides")



Programs

SAMHSA is committed to improving prevention, treatment, and recovery support services for mental and substance use disorders.

Find Treatment Practitioner Training Public Messages Grants Data

Evidence-Based Practices Resource Center

The Evidence-Based Practices Resource Center provides communities, clinicians, policy-makers and others with the information and tools to incorporate evidence-based practices into their communities or clinical settings.

Loorn more shout CDD Decourse Center

Publications

SHARE+

Newsroom About Us


3. Assess Context & Engage Stakeholders



- What is the setting's experience with change?
- What else is going on in the setting?

Stakeholders: those who are invested in practice and who will care about change How will they react to change?

Who are they?

- Service users
- families
- providers
- administrators
- funders
- government agencies/ officials



Who wants to improve services?

Is there a demand to implement?

Is there a push out?

Is there a pull?





Is there infrastructure?





4. Plan for change

Change is a process Conceptual models/ theoretical framework

Contribution:

- Points to action
 - What needs to be changed, where?
- Map for "when to do what"
 - Phase models
- Enhances generalizability
- Reduces haphazardness





Tabak et al.'s (2012) Review of D&I Frameworks **Bridging Research and Practice** Models for Dissemination and Implementation Research Rachel G. Tabak, PhD, Elaine C. Khoong, BS, David A. Chambers, DPhil, Ross C. Brownson, PhD **Model Categories Construct Flexibility (CF)** 1: Broad 2 3 4 5: Operational Loosely outlined and defined Detailed, step-by-step constructs; allows actions for D&I research researchers greater flexibility **Review of 61** Dissemination and / or Implementation (D/I) frameworks 1 > D D only D > I $\mathbf{D} = \mathbf{I}$ I only Focus on active approach of Equal focus on Focus on process of putting spreading EBIs to target audience dissemination and to use or integrating via determined channels using implementation evidence-based interventions planned strategies within a setting Socio-ecological Framework (SEF) System: Hospital system, government Community: Local government, neighborhood Organization: Hospitals, service organizations, factory Individual: Personal characteristics

5. Select Implementation Strategies



Systematic intervention process to adopt and integrate evidence-based healthcare innovations into usual care *

Active ingredient in processes for moving EST's and QI's into usual care

Powell, McMillen, Proctor et al., Medical Care Research and Review, 2012

Implementation *Strategies*



......the '**how to**' component of changing healthcare practice.

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.....Key:
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How to make the "right thing to do" the "easy thing to do...Carolyn Clancy Dissemination and Implementation Research in Health PAR # 19-274



Primary purpose: identify, understand, & develop

Strategies

for the

- Adoption, adaptation, integration, scale-up,& sustainability
- Of **EB** interventions, tools, policies, & guidelines

Strategies Compilation

68 "discrete" strategies in 6 categories:

- Plan
- Educate
- Finance
- Restructure
- Manage quality
- Attend to policy context

Review

A Compilation of Strategies for Implementing Clinical Innovations in Health and Mental Health



Byron J. Powell¹, J. Curtis McMillen², Enola K. Proctor¹, Christopher R. Carpenter³, Richard T. Griffey³, Alicia C. Bunger⁴, Joseph E. Glass¹, and Jennifer L. York³

Abstract

Efforts to identify, develop, refine, and test strategies to disseminate and implement evidence-based treatments have been prioritized in order to improve the quality of health and mental health care delivery. However, this task is complicated by an implementation science literature characterized by inconsistent language use and inadequate descriptions of implementation strategies. This article brings more depth and clarity to implementation research and practice by presenting a consolidated compilation of discrete implementation strategies, based on a review of 205 sources published between 1995 and 2011. The resulting compilation includes 68 implementation processes: planning, educating, financing, restructuring, managing quality, and attending to the policy context. This consolidated compilation can serve as a reference to stakeholders who wish to implement clinical innovations in health and mental health care and can facilitate the development of multifaceted, multilevel implementation plans that are tailored to local contexts.

This article, submitted to *Medical Care Research and Review* on July 11, 2011, was revised and accepted for publication on October 20, 2011.

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A refined compilation of implementation strategies: results from the Expert Recommendations for Implementing Change (ERIC) project

Byron J Powell^{1*}, Thomas J Waltz², Matthew J Chinman^{3,4}, Laura J Damschroder⁵, Jeffrey L Smith⁶, Monica M Matthieu^{6,7}, Enola K Proctor⁸ and JoAnn E Kirchner^{6,9}

Identification of Implementation Strategies: ERIC Cluster Solution



\$ \$

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- Clinics who implemented more ETS's used 33 strategies
- Clinics less successful used 15 strategies

6. Evaluate implementation success



- Implementation outcomes
 - Special kinds of outcomes are measured in implementation research
 - Examples:
 - Acceptability
 - Feasibility
 - Sustainability

Research designs

Why Focus on Distinct Outcomes in Implementation Research?



Could have an effective intervention:

- Not adopted
- Poor penetration in health system
- Implemented but with poor fidelity
- Not sustained

What We Know About Implementation Outcomes

- Fidelity = most frequently measured outcome
- Provider attitudes frequently assessed
- Implementation outcomes are interactive:
 - Effectiveness greater acceptability
 - Cost feasibility
- We don't know much about:
 - Sustainability
 - Scale up and spread

Priority topics for advancing the field



- How do we accelerate translation of research to practice?
- How do choose the right research methods?
 - Accommodate the complexity
 - Dynamism of change process, the myriad of factors associated with implementation
 - Provide rigor in measurement
 - Are relevant and feasible, given real world settings
- How do we identify mechanisms of implementation?
- How do we sustain and scale up implementation?
- How do we advance understanding of policy D&I?

How early do we start? How do we move forward?



Hybrid Type 1 Designs

- Test clinical/prevention intervention, observe/gather information on implementation
- Clinical/prevention effectiveness trials with added process or other evaluations of implementation

Other emerging approaches:

Designing for dissemination/implementation Early collection of data to inform implementation Pragmatic/real world designs



Hybrid designs capitalize on strengths of effectiveness and implementation research. Spatially speaking, hybrids "fit" in here.



Establish your footprint toward the field through prior publications and studies

- The evidence-based "what" to be implemented
 Intervention (policy research)
- The quality gap
- The population
- The setting

Growing number of D&I Books & Journal

Implementation Science





IMPLEMENTATION SCIENCE

Implementation Science journals http://implementationscience.biomedcentral.com/



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study protocol All volumes	
748 Result(s) for 'study protocol' within Implementation Science	

Training Opportunities







Types of Influence:

- Adoption of curriculum & mentorship model
- IRI trainees become trainers
- Shared core faculty
- Use of evaluation metrics

Brown University expertise



Rani Elwy and Kathleen Kemp





13th Annual Conference on the Science of Dissemination and Implementation in Health

Bridging the gap between research, practice, and policy.

Online Registration 🕞

Event Details

DATE & TIME December 15-17, 2020

We're Convening Virtually in December

As the global health workforce continues to respond to the COVID-19 pandemic, the dissemination and implementation (D&I) science community, perhaps now more than ever, will be called upon to bridge the gap between new research, practice, and policy and to ensure that evidence is used to inform decisions that will improve the health of individuals and communities.

13th Annual Conference on the Science of Dissemination and Implementation in Health

Registration

Agenda

Adjunct Events

Thank you! ekp@wustl.edu



